

## Privacy Policy and Terms of Use

Vero Beach Opera, Inc is committed to protecting the privacy and personal information of visitors to our web site. The personal information referred to in this statement of our Privacy Policy includes, but may not be limited to names, addresses, telephone numbers, e-mail addresses, and credit card information. As part of our commitment to your privacy, we support and adhere to the principles adopted by the Direct Marketing Association's Privacy Promise to American Consumers.

We have prepared this policy statement so you will be aware of what information is collected about visitors to our web sites and how that information is used. From time to time, our practices may change, necessitating changes to the policy as it exists now.

By using our web site, or communicating with us by e-mail, you are deemed to have assented and agreed to this policy as in effect at the time of your use.

### What Information About You Is Collected and How Is It Used?

Anonymous Information: You can browse our site without logging on, if on capability is provided and no personal information about you or your visit will be collected. Some anonymous, statistical information is automatically logged when you access our site. These "access logs" allow us to make our sites more useful to you and others who use them by, for example, tracking which features of the site are most used by visitors. None of this information, which is listed below, is associated with any personal information or contains anything identifying you personally:

- The date of the visit

- The time of arrival and length of visit

- The browser used (e.g., AOL, Netscape, Safari, etc.)

- A list of files downloaded or pages viewed and-or errors encountered

- The Internet Protocol (IP) address of the machine through which the site was accessed

### Use of Cookies

A cookie is an alphanumeric identifier that is automatically stored on the hard drive of a computer that accesses a web site. It allows a system to recognize your browser's access privileges and to personalize your session with us. We do not share information from cookies with any third parties. If you do not wish a cookie to be placed on your computer, however, you can adjust the settings on your browser accordingly, although doing so will limit the range of features that will be available for your use on our site.

### Personal Information

When a user purchases tickets, or makes a contribution, our outside transactional vendor must have the information necessary to process the transaction: name, address, telephone number, e-mail address and, when applicable, credit card number. For reasons of security, no such information is shared with any third parties or stored permanently on our web server. We make every good faith effort to assure the reasonableness of each of our vendor's individual Privacy Policy.

In addition to your name and contact information needed to fulfill your requests, process your transactions or to award prizes, your name and contact information will be added to our database, and we may perform statistical analyses of user behavior to measure interest in the various areas of our site or to communicate with you on areas where you have expressed interest.

We may release information if we are required to do so by law or in the good-faith belief that it is necessary to comply with the law or legal process served on us or protect and defend our legitimate business interests, rights or property or rights of our customers and patrons.

If you communicate with us by letter, e-mail, phone or in person, it is possible that information about the communication may be collected into a file specific to you.

### Disclaimers

Please note that our web site does not knowingly collect personal information from any child under 13 without parental consent. Any parent who may be concerned that a child has accessed our web site or given personal information should contact us as indicated below.

Further, although we believe that our security procedures are appropriate to protect your personal information as indicated, we cannot guarantee that these precautions will protect against, and we must hereby expressly disclaim any liability for, its misuse, loss, alteration or use inconsistent with our policy. In addition, note that the policy appearing here applies solely to information collected by our Web Site, and we have no responsibility for and specifically disclaim any liability for the content, the privacy policies and the use of information of third-party web sites to which our sites may give links.

### Jurisdiction and Venue

All users, including those who access the web sites from a country other than the U.S., agree by virtue of their use that the laws of the State of Florida shall govern any disputes, including any arising from or in connection with use of the site and any arising from Vero Beach Opera's use of personal information or otherwise relating to privacy and that any claim made against Vero Beach Opera, Inc. It is further agreed that any and all claims against Vero Beach Opera, Inc. can be brought only in a federal or state court in Indian River County.